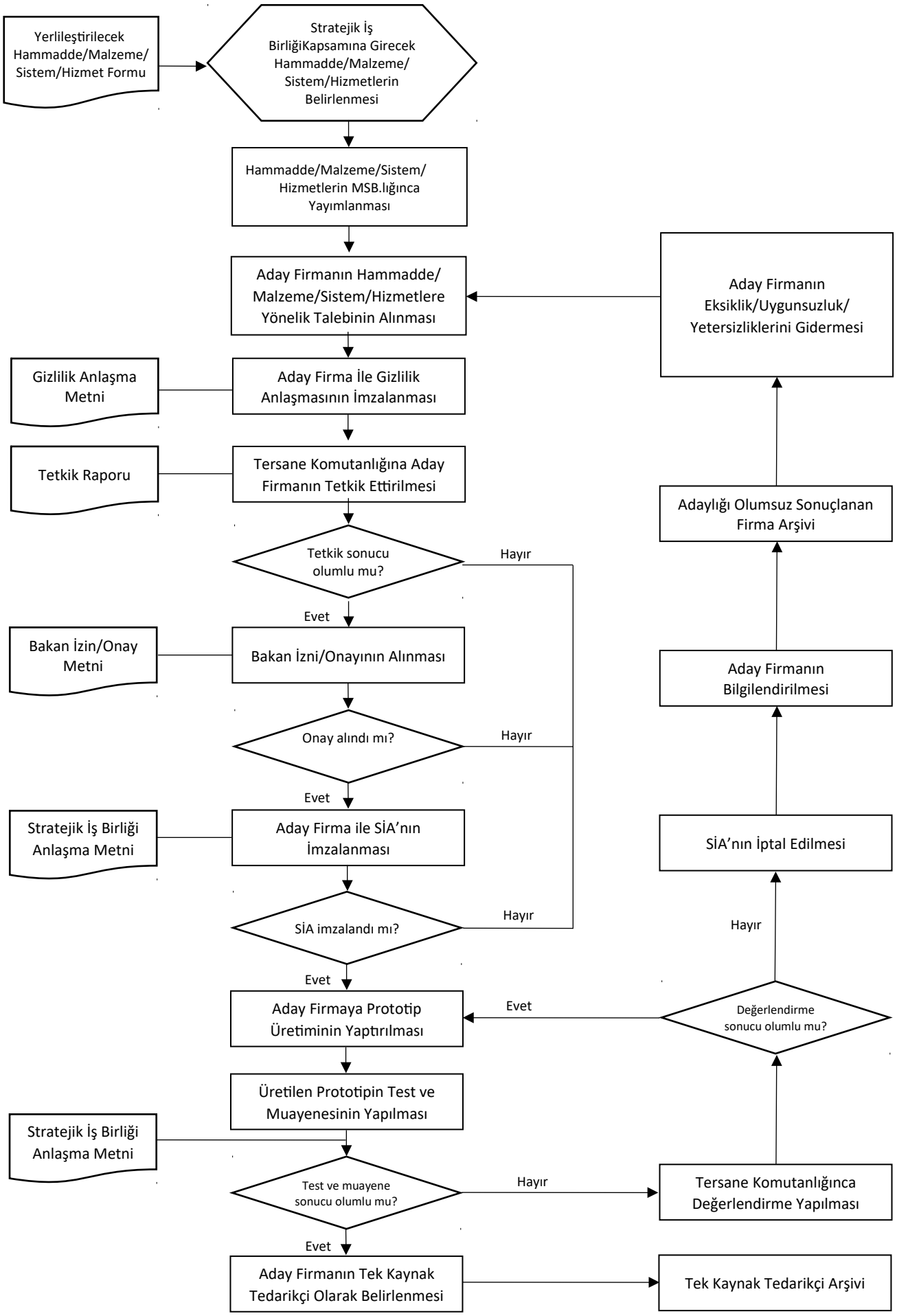STRATEJİK İŞ BİRLİĞİ ANLAŞMASI (SİA) İŞ AKIŞ ŞEMASI